

FIRST INSTALLATION FORM - WARRANTY ACTIVATION

Bianchi kindly asks to you to fill this form in once the process of first installation of the unit has been performed and to send it to us (e-mail as specified below). If something goes wrong during the first installation process, please specify the matter occurred with relative brief description of the fact in the dedicated box, then send this form to the same e-mail address as below. The one year warranty will start from the moment thst the hereby form is received correctly filled in all voices, else automatically the company will start the warranty from the date of sale of the unit.

It is reccomanded to do not remove the label with serial numbers to avoid to lose the warranty on the spare part.

Warranty policy available in the Use & Maintenance manual attached to machines and at: **www.bianchiindustry.com**
To be sent to e-mail: **customercare@bianchiindustry.com**

Model		Serial number	
Sender: (company title)		Sender telephone nr. (eventual call back by the BVI)	
Installation Date		Sender E-mail/ Fax nr. (to confirm the warranty being activated)	

PROBLEMS DURING THE FIRST INSTALLATION?

YES

NO

IF YES, WRITE HERE A DESCRIPTION

MATTER DURING FIRST INSTALLATION, SPECIFY SPARE PARTS REQUIRED

	Code	Quantity
Missing parts		
Wiring/cable		
Electronics boards		
Power supply		
Keypad		
Hydraulic circuit		
Pump		
Electrovalve		
Motor/electromagnet		
Microswitch		
Coffee Group		
Grinder/doser		
Cup dispenser		
Stirrer Dispenser		
Refrigerator group		
Water filter		
Other		

SATISFACTION NOTE

<p>Write eventual notes about product and/or service provided by the Bianchi Industry S.p.A. This to improve and better satisfy Your needs in the future</p>	
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WARRANTY CLAIM

Dear Customer, the hereby form is a formal warranty claim to be sent e-mail as specified below. Please, to describe the matter occurred in the dedicated box. Beware, the Bianchi Industry S.p.A. could ask to return the faulty component back for quality inspection purposes. On top of that, to verify the right claiming.

It is recommended to do not remove the label with serial numbers to avoid to lose the warranty on the spare part.

Warranty policy available in the Use & Maintenance manual sent with machines and on the: www.bianchiindustry.com
To be sent to e-mail: customercare@bianchiindustry.com

Model		Serial number	
Sender: (company title)		Sender telephone nr. (eventual call back by the BVI)	
Intervention date		Sender E-mail/ Fax nr. (to confirm the warranty being activated)	

MATTER OCURED

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REQUIRED PARTS

	Code	Quantity
Missing parts		
Wiring/cable		
Electronics boards		
Power supply		
Keypad		
Hydraulic circuit		
Pump		
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